

CHAPTER 10- COUNSELLING PROCESS-FREQUENTLY ASKED QUESTIONS (FAQs)

Rounds	Types of Counselling
Round 1- (By MCC)	AIQ, Deemed University, Central University/Institutes, DNB
Round 2- (By MCC)	AIQ, Deemed University, Central University/Institutes, DNB
Third Round- (By MCC)	AIQ, Deemed University, Central University/Institutes, DNB
Stray Vacancy Round- - By MCC for AIQ, Central University/Institutes/ DNB and Deemed University	AIQ, Deemed University, Central University/Institutes, DNB

Q. No. 1: When will online allotment process for this year start?

Ans: Online allotment process will start as per counseling Schedule for PG online Counseling for the current academic year.

Please See Schedule available on www.mcc.nic.in website.

Q. No. 2: Do I have to report to any counselling center for registration or choice filling?

Ans: No. Online registration and choice filling can be done from place of convenience (Including from home) using internet. Uninterrupted internet facility should be ensured.

Q. No. 3: What information do I require for online registration?

Ans: Please note that you will be asked to fill some of the information (we are not showing it here for security reasons) that you have given in your application form of NBE, admit card of examination during online registration and provided by the examination conducting agency (NBE). Therefore, keep a copy of your application form and admit card ready for reference. These documents may be retained as they may be required till you complete your PG course.

Q. No. 4: How do I get password for logging in?

Ans: During the process of online registration, you will generate your own password. Candidates are advised to keep the password that they have created, confidential to them till the end of the counseling process. The password can also be changed after creation by candidate himself/herself. Password is very important for participating in online allotment process. Sharing of password can result in its misuse by somebody else,

leading to even exclusion of genuine candidate from online allotment process.

Q. No. 5: How much time will I be given to join the allotted course?

Ans: Candidates who are allotted seats will be required to join the allotted college/course within stipulated time from the date of allotment as mentioned in the counseling schedule. However, candidates are advised to join as early as possible and not to wait for last day of joining, due to different schedule of holiday/working hours in various Medical Colleges/Institutes, also keeping in view that medical colleges will have to furnish information about joining/non-joining status of candidates on Medical Counseling Committee portal. In some of the Colleges it may take 2 to 3 days' time for completion of admission formalities.

Q. No. 6: What documents are required at the time of joining the allotted Medical College/institute?

Ans: Original documents required at the time of joining in allotted Medical College are as mentioned below:

- i. Allotment Letter issued by MCC **(Essential document)**
- ii. Admit Card issued by NBE **(Essential document)**
Result/Rank Letter issued by NBE **(Essential document).**
- iii. High School/Higher Secondary Certificate/Birth Certificate as proof of date of birth. **(Essential document).**
- iv. Mark Sheets of MBBS 1st, 2nd & 3rd Professional Examinations. **(Essential document)**
- v. MBBS Degree Certificate/Provisional Certificate. **(Essential document)**
Internship Completion Certificate/Certificates from the Head of Institution or College that the candidate shall complete the Internship by **31st July, 2025** of the year of admission. **(Essential document).**
- vi. Permanent / provisional Registration Certificate issued by MCI/ State Medical Registration council. Certificate is acceptable only in cases where candidate is undergoing internship and likely to complete the same on or **before 31st July, 2025** of the year of admission. **(Essential document)**
- vii. Candidates allotted seat must carry one of the identification proofs (ID Proof) to the allotted college at the time of admission (as mentioned in the information Bulletin published by the National Board of Examinations (NBE) for NEET i.e. PAN Card, Driving License, Voter ID, Passport or Aadhar Card). **(Essential document)**
- viii. The Candidate should also bring the following certificates, if applicable

(Essential document)

- xi. SC/ST Certificate issued by the competent authority (in the format as specified in the Information Bulletin) and should be in English or Hindi language. Sub caste should be clearly mentioned in the certificate. The translated certificate must be certified by a Gazetted Officer. **(Essential document)**
- xii. EWS Certificate as per the Central Govt. Norms (in the format as specified in the Information Bulletin) and should be in English or Hindi language. The translated certificate must be certified by a Gazetted Officer. **(Essential document). The annual income/status of the parents of the applicant should be based on financial year ending March 31, 2025.**
- xiii. OBC certificate issued by the competent authority. The sub-caste should tally with the Central List of OBC (NCBC Website). The OBC candidates should not belong to Creamy Layer. The OBC certificate must be in the format as mentioned in the prospectus (Annexure). The translated certificate must be certified by a Gazetted Officer. **(Essential document). The annual income/status of the parents of the applicant should be based on financial year ending March 31, 2025.**
- xiv. Disability Certificate issued from Designated Disability Centers of MCC by a duly constituted and authorized Medical Board for twenty-one (21) Benchmark Disabilities as per the Rights of Persons with Disability Act, 2016 and NMC Norms. No other PwD certificate, issued by any other Authorities/ Hospital will be entertained. The format of Certificate of Disability is annexed in the Information Bulletin. **(Essential document)**
- xv. **NRI/OCI candidates to bring relevant documents in original (same as uploaded on MCC mail) at the time of reporting/ admission.**

Candidates without original certificates / documents shall not be allowed to take admission in allotted Medical College.

Candidates who have deposited their original documents with any other Institute / College/ University and come for admission with a certificate stating that “their original certificates are deposited with the Institute / College / University” shall not be allowed to take admission in allotted Medical College/Institute.

Please note that the required documents at the time of admission may vary as per College/ Institute Policy. Hence candidates may verify the same from allotted college before Reporting.

Q. No. 7: What are the various fees to be paid at the time of registration?

Ans: The following table explains the answer to the question

Payment Scheme for Different categories	Non- Refundable (Fees)		Refundable (Security Deposit)	
	Unreserved (UR/EWS candidates)	Reserved (ST/SC/OBC/PwD)	Unreserved (UR/EWS candidates)	Reserved (ST/SC/OBC/PwD, Applicable-jain/ muslims)
AIQ	Rs. 1000/-	Rs.500/-	Rs. 25000/-	Rs. 10000/-
Deemed Universities	Rs. 5000/-	Rs. 5000/-	Rs. 2,00,000/-	Rs. 2,00,000/-

For examples:

Example 1: Any SC candidate opting for AIQ will pay registration fee of Rs 500/- + Rs. 10,000/- (Refundable Security Deposit.)

Example 2: Any Unreserved candidate opting for AIQ will pay registration fee of Rs 1000/- + Rs. 25,000/- (Refundable Security Deposit.)

Example 3: Any candidate opting for Deemed Universities will have to pay registration fee of Rs 5000/- + Rs 2,00,000/- (Refundable Security Deposit)

Q. No. 8: What are the circumstances wherein the refundable security deposit will be forfeited?

Ans. Under the following circumstances the refundable security deposit will be forfeited by MCC:

- Where a Candidate has been allotted a seat in Round 2 or subsequent rounds(round3, stray vacancy/further rounds) and does not report/joins at the allotted college to complete the admission process.
- The Security Deposit will be forfeited if the admission gets cancelled after allotment due to any reason. E.g., in case the candidate gives wrong information at the time of registration on the basis of which a seat may be allotted and later cancelled by the Admission Authorities at the time of reporting or fails to produce the required documents at the time of admission.

Q. No. 9: In case candidate must apply for both AIQ and for Deemed University should the candidate pay the fee for both?

Ans: No, in such case the candidate has to pay only the higher fee i.e. of Deemed University Rs. 5000/- and 2 Lakh Refundable Security Deposit.

Q. No. 10: What are the instructions regarding OBC, SC, ST, PwD & EWS certificates?

Ans: Candidates are advised to see Annexure(s) in this Information Bulletin. In case the candidate fails to produce proper Caste, PwD, EWS Certificate, if applicable, at allotted Medical College then he/she will not be permitted to join and the seat will be cancelled by the allotted Medical College.

Further, the reservation of seats under PwD Category is 5% in AIQ and the 21 Benchmark Disabilities as envisaged under the regulations of Rights of Persons with Disabilities Act 2016 and as per NMC norms, have been included presently, where only the lower motor disabilities were included earlier.

The qualified Persons with Disability (PwD) candidates should get themselves certified at one of the Disability Assessment Boards, constituted in various states (refer annexures). The list of Centers who will issue Disability Certificates as NMC norms is attached as Annexure-II. The extent of “specified disability” in a Person with Disability (PwD candidate) shall be assessed in accordance with these guidelines for the purpose of issuing Disability Certificate and at the time of admission in the college. Further, all the PwD candidates participating in the PG Counselling are required to get themselves assessed for their disability and obtain a Disability Certificate from any one of the designated Disability Centres.

IMPORTANT: Qualified PwD candidates are advised to get themselves examined immediately before the conduction of any of the round(s) at one of the above-mentioned disability assessment boards and to obtain eligible Disability (PwD) Certificate in an online mode. The candidates are advised to keep a copy of the Disability Certificate with them. Only Candidates who have made their disability certificate through online mode from the designated centres will be eligible to fill in the PwD choices.

OBC/EWS Certificate must be during the financial year as specified in the certificate attached in the annexure of the information bulletin.

Q. No. 11: Is there any restriction for filling up number of choices of Institutions (Colleges) or subjects in choice filling form?

Ans: No, you can give as many choices as you wish. However, choices should be in order of preference, as the allotment is done on the basis of choices submitted by the qualified candidate in order of preference given by the candidate and as per availability.

However, it is advisable that the participating candidates fill-in the choices up to a total of 30-40 choices.

Q. No. 12: Can I have some idea about the seat I am likely to get at my rank?

Ans: Yes, the previous year allotment results are available on the MCC website i.e. www.mcc.nic.in. This will only be indicative (without any guarantee for the current year).

Q. No. 13: Is it necessary to fill up the choices and lock the choices to get seat allotted? Or I will be allotted seat automatically from available seats?

Ans: After online registration (registration is compulsory to take part in online allotment process), you have to fill in choice of subjects and Institutions/colleges in order of preference. Once choices are filled in, it can be modified before locking it. During the choice locking period it is necessary to lock the choices to get a print of your submitted choices. If candidate does not lock the choice submitted by him/her, they

will be automatically locked on notified date at notified time, however you will be allowed to take a print of your choices after locking, but you will not be permitted to modify your choices after locking.

IMPORTANT: Don't wait till the last minute to lock your choices and to take a print out. Please go through your submitted choices before locking as once you lock the choices the same cannot be changed or even modified if you have made a mistake. Mistake in filling choices may result in allotment of a seat which you never wanted. Also, it won't be possible to unlock your choices at MCC's end.

Q. No. 14: Is it necessary to join allotted Medical College/Institute in Round-1 to get chance to participate in next round (2nd Round)?

Ans: If a candidate does not report at the allotted institute in Round-1, this will be considered as 'Free Exit' (option available only in Round-1). However, candidates who have not joined (the Round-1 allotted seat) by availing the free exit option may participate again in Round-2 after logging in with their earlier Registration details.

In case a candidate wants to ensure /retain his/her Round -1 seat and wants to upgrade his/her allotted seat, he/she should join Round-1 seat and give willingness for Up-gradation at the allotted college. However, if a candidate wants to participate directly in Round-2 without retaining the Round-1 seat he/she may not join the college and should exercise choices for Round-2 since Round-1 has free exit option. In the above said case he/she **cannot claim the Round-1 seat**.

Please note that in case you are satisfied with the seat allotted to you in Round-1 and do not give willingness for up-gradation in Round-2 as 'Yes', you will not be considered eligible for participating in Round-2 i.e. for up-gradation of your choice.

Q. No. 15: What is second round of online allotment process & who are eligible for the same?

Ans:

- Round-2 of online allotment process is fresh allotment and up-gradation round wherein the candidates who have not registered initially during round-1 can register and participate for round-2.
- Candidates who have joined Round-1 allotted seat can opt for up-gradation during Round-2. And, candidates who were allotted Round-1 seat but did not join it, can also participate without fresh registration.

For upgradation the candidate(s) will have to physically report and join the allotted college/institute of round 1 and give willingness for upgradation.

Therefore, the following categories of Candidates are eligible for seat allotment in 2nd round:

Category-I: Registered candidates who did not get any seat allotted in the 1st round.

Category-II: Registered candidates, whose 1st round of allotted seat got Cancelled during the document verification on reporting for admission, who have secured seat under reserved quota, due to

change of Category from reserved to Unreserved or PwD status from Yes to No, but are still eligible in the next round of seat allotment, with changed Category, subject to fulfillment of eligibility conditions. Conversion algorithm is given below (*)

Category-III: Candidates who have reported/joined at allotted institute during the joining period of round-1 of allotment and submitted willingness for participating in second round up-gradation as 'Yes'.

Category-IV: Candidates who exited during Round-1 availing 'Free Exit' can log in again with their earlier Registered details.

Category-V: Candidates who did not register in Round-1 can do fresh registration and participate directly in Round-2.

(*) **Conversion algorithm:** The conversion of seats will be carried out during the third (earlier Mop Up) Round for **AIQ, Deemed, Central Universities/Institutes and DNB**. Accordingly, the candidates are required to keep this aspect also in mind while filling up the seats during choice filling period before allotment of third Round. The conversion of vacant reserved seats will be done as per the following algorithm:

S.NO.	CATEGORY	CATEGORY CONVERTED TO
1.	ST (PwD)	ST
2.	SC (PwD)	SC
3.	UR (PwD)	UR
4.	OBC(PwD)	OBC
5.	ST	SC
6.	SC	UR
7.	EWS	UR
8.	NRI/Muslim Minority/Jain Minority	UR

Q. No. 16: Do I have to fill-up choices of subject and College to participate in Round 2 & 3 of allotment process separately?

Ans: Yes, for Round-2 & 3 of Deemed/ Central Universities, candidates are required to submit fresh choices. During the second round of online allotment process, the choice of higher preference will be considered for up-gradation for those candidates who gave option to upgrade their choice at the time of reporting of Round-1.

During Round-2, fresh allotment will be considered for those eligible candidates who **could not be** allotted seat due to non-availability of seat in Round-1, (subject to availability of seat) and for candidates who have logged in again in Round-2 after 'Free Exit' from Round-1

Q. No. 17: If sufficient number of qualified PwD candidates are not available then, what will happen to those un-allotted PG seats, reserved for PwD candidates?

Ans: The un-allotted PG seats earmarked for UR-PwD, SC-PwD, ST-PwD and OBC- PwD will be reverted/converted to respective categories like SC-PwD to SC and so on third round (refer to algorithm) of allotment process after processing choices to PwD category candidates in third round.

Q. No. 18: If I give consent for up-gradation of my choice during Round-1 and if my choice is upgraded, is it necessary to join at college allotted during second round? Or in case I change my decision of upgrading choice, can I continue to study in college allotted through first round of allotment?

Ans: In case candidate is allotted seat during the Round-1 of allotment process and his choice is upgraded in Round-2, the seat allotted during the first round will be automatically cancelled immediately (and allotted to somebody else eligible as per merit) and candidate will have to join the college / seat allotted during second round. If candidate does not join the college/seat allotted during the second round, within stipulated time, as per schedule, his/her Refundable Security Deposit will be forfeited. However, after joining the allotted institute in Round-2 the candidate can opt for up gradation in 3rd round.

Seat can also be up-graded in the same college by change of category (i.e. ST / SC / OBC to UR or PwD to non-PwD seat) in such a case the candidate has to take fresh admission on the up-graded seat.

Q. No. 19: If I give option to participate in ROUND-2 at the time of joining college from first round allotment, but later change my decision and want to continue study at already allotted Medical College of Round-1, what is the procedure to avoid change (cancellation) of already allotted college/seat?

Ans: In such a case, the candidate need not fill any fresh choices for Round-2 and the earlier seat will be retained.

Q. No. 20: If I forget my password that I have created during the process of registration, how to retrieve it?

Ans: To retrieve the forgotten password, system facilitates the following process:

The candidate is required to enter the information that he/she filled at the time of registration and then the security question & answer thereon to be entered as given during New Candidate registration process. The above data submitted by candidate will be validated with the registered candidates' database. If the above entries match, then only the candidate would be permitted to enter new password to proceed further.

IMPORTANT

Candidates are advised to remember the password and also retain their application form and admit cards printout ready till completion of admission process. It is not possible for MCC/NIC to retrieve such password.

Q. No. 21: In case I have Birth Certificate/Caste Certificate/other certificate(s) in regional language, will it be acceptable at the time of reporting/joining?

Ans: Certificates issued by the competent authority should be in English or Hindi language. Please remember that some of the states insist for certificate in English language only. Candidates are advised to carry Certified Copy of English version of the original certificate, in case certificate issued is in other language than English along with original certificate.

Q. No. 22: If there is discrepancy in spelling of name in documents and application form, what do I do?

Ans: If there is discrepancy in spelling in documents candidate must carry proof that the documents belong to same person, in form of an affidavit/undertaking.

Q. No. 23: What about condition of Stipend / fee structure / course duration / bond amount / rendering of service in rural / tribal area / other conditions.

Ans: Stipend /fee structure/ course duration / bond amount / rendering of service in rural / tribal area/other conditions etc. may vary from State to State and Institute to Institute. Some seats may be approved/ permitted but not yet recognized by MCI.

However, MCC does not differentiate between Recognized / Permitted Seats and the allotment is made only on MCI/NMC APPROVED Seats. The allotment made through online allotment process will be firm and final as per Hon'ble Supreme Court's directions. Therefore, the candidates should well examine these points before opting for a seat at a medical college. The Medical Counseling Committee (MCC) shall neither be responsible nor shall entertain any case on above grounds, if any. The information received from various participating Medical Colleges has been made available on Ministry of Health & Family Welfare / MCC website (under the Medical Counseling - Post-graduate Counseling - Information about college, fee, bond information etc.). Candidates are advised to visit the website of college/ institution to check the information. In case they require any additional information, they can contact the college / institution on telephone. **MCC has no role in fixation of Fee Structure of participating colleges including Deemed Universities. Therefore, MCC of DGHS will not entertain any request or complaint regarding fee Structure of participating colleges including Deemed Universities. The Candidates may also verify the address of the selected colleges at the time of choice-filling.**

Q. No. 24: How to use registration and Choice filling form on website?

Ans: Candidates will have to log on to website www.mcc.nic.in to **get registered (Registration facility will open on dates as mentioned in Schedule)** and then fill in choices. It is advised that after going through the seat matrix, a tentative list may be prepared first as per your preference of subjects and colleges, before attempting to fill choices on-line.

Q. No. 25: Difficulty in login, what may be the problem(s)?

Ans: Follow the instructions about use of browser (**Mozilla Fire Fox, Internet Explorer - (Latest Version), Google Chrome**), use of same spellings, same format of date (Use digits for day, month and year with - in between) as in application form submitted to **National Board of Examination (NBE)**, New Delhi. The internet connection should be uninterrupted. If internet connection interruption takes place, the IP address which is being monitored will change and session expired message will be displayed. Please try to login from other computer from which other candidate(s) has logged in successfully, if possible.

Q. No. 26: I have difficulty in Creating Password, what may be the problem(s)?

Ans: Creation of password should be as per password policy. Please follow the password policy. Please use the internet browser as suggested in user manual, as it is difficult to login from some of the other browsers. While creating password avoid using Caps Lock key, instead of Caps Lock use shift key.

Q. No. 27: When I try to login for choice filling/submission, it says wrong roll number password, what may be the problem(s)?

Ans: This can happen if Roll Number typed is incorrect or password typed is incorrect. Password is case sensitive, therefore use password which was created by user exactly same as typed while creating. In case password is forgotten, try to generate new password by using security question and its answer.

Q. No. 28: Can I modify my choices during the choice submission period for counseling?

Ans: Yes, you can modify, add or delete your choices during this period, before you lock your choices. However, the registration (of New Users) is permitted up to the specified date and time specified in counselling Schedule, only.

Please note that you have to lock your choice by **date and time specified in Counseling Schedule**. If, not then the choices will be automatically locked by the server as per the schedule.

Q. No. 29: I have not locked my choices before the time specified in counseling schedule on last date of choice locking, what will happen to my choices?

Ans: The choices submitted and saved by you will be locked by the system at the time of last date/date of choice locking as mentioned in Counseling Schedule, automatically. Once locked, the choices cannot be altered/modified/changed.

Q. No. 30: How can I get print out of my choices which system has locked?

Ans: After the specified time of last date/date of choice locking (or after choice locking) print out can be taken from MCC website after login by the Candidate, link is available on the page as “Print Lock Choice”.

Q. No. 31: If I get an up-graded seat during second round of AIQ/ Deemed /Central University/DNB from Round-1, can I join that college directly?

Ans: No, you will have to get a relieving letter from the earlier institute/college (of ROUND-1) generated on- line, before you can join the next college/institution.

Q. No. 32: At the time of admission will my original certificates be retained by the allotted college/institution?

Ans: Yes, all the participating colleges/institutions have been instructed to retain original certificates of admitted students in order to prevent blocking of seat and prevention of multiple admissions by one candidate and release them only on up-gradation of the seat or resignation by the candidate (during the specified timelines).

Q. . No. 33: In case some of the Post-graduate seats are sanctioned by the Medical Council of India/NMC/ Central Government after start of Counseling (as per Counseling Schedule) will they be added in seat matrix (available seats)?

Ans: As per the “Time Schedule for completion of Admission Process for PG (Broad Speciality) Medical Courses for All India and State Quota” notified in the Gazette of India: Extraordinary, notification dated 29th December 2015, approved by the Hon’ble Supreme Court of India in I.A. Number 7 & 8 in Writ Petition (Civil) no. 76 of 2015 in Ashish Ranjan & Ors. Vs Union of India & ors. Case vide order dated 18.01.2016, ***“Institute/college/courses permitted after 28th February will not be considered for admission/allotment of seats for current academic year”***. As per Counseling Schedule (and MCI/NMC Admission Schedule) the 50% All India Quota Counseling will start after last date of issue of permission for starting new courses/ increase of PG seats including existing and PG seats permitted up to 28th February (last date of issue of permission). New seats will be added as per approval of competent authority. and in exceptional circumstances, before round 2.

Q. No. 34: Will there be any further round after completion of Round two of All India Quota Counseling?

Ans: Yes. As per the modified scheme of AIQ in SLA(C) No. 10487 of 2021 before the Hon'ble Supreme Court of India, it has been directed by the Hon'ble Court for conduction of 04 rounds of counselling. Hence, 3rd round (earlier mop-up) round and fourth round i.e. stray vacancy round (AIQ/ Central Institutes / University/ DNB/ Deemed University) will be conducted by MCC.

Q. No. 35: What is the procedure for third Round Counseling which will be conducted by MCC of DGHS?

Ans: The net vacant seats due to Non-Allotted, Non-Joining, Non-Reporting of Round-2 will be published in the seat matrix and eligible candidates have to submit fresh choices and the result will be processed as per Choice & Merit for third Round.

Q. No. 36: Who will be eligible for third Round?

Ans: The Following categories of candidates are eligible for third Round

Candidates who are registering for the first time.

Candidates who have registered **but not been** allotted a seat in Round-1 & Round 2.

Candidates who exit with forfeiture in round 2 can participate in 3 round but with fresh payment of fees.

Q. No. 37: Who will not be eligible for third Round of Counseling?

Ans: Candidates who are holding any seat in Round-1 or Round-2 of AIQ and have not given willingness to upgrade in round 3 will not be eligible.

Q. No. 38: What is the schedule for Counseling and Admission to PG Courses?

Ans: As per the schedule uploaded on the Website (www.mcc.nic.in).

Q. No. 39: What is the permissibility to students to exercise fresh choice filling

Ans. Fresh choice filling can be done in every round of counselling.

****The policy related to choice filling option, forfeiture etc will be in tune with the modified scheme of AIQ in SLA(C) No. 10487 of 2021 before the Hon'ble Supreme Court of India wherein it has been directed to conduct 04 rounds of AIQ counselling. Gazette No. MCI-18(1)/2018-Med./100818 dated 5th April, 2018.**

****As decided/approved by competent authority (MoHFW) in 2024 Scheme of counseling.**

Q. No. 40: Whether counseling will be conducted for 50% State (Internal) Quota seats of Central Universities also, and for which universities?

Ans: Yes, counseling for 50% State quota seats as per the University eligibility conditions will be conducted by MCC of DGHS, MoHFW for DU, AMU, BHU, VMMC & SJH, ABVIMS & RML Hospital and ESIC-Basaidarapur & Institutional Preference will be given to the candidates in 50% Institutional Quota. It is to be noted that Rules & Regulations of Central Universities will apply. MCC of DGHS is only responsible for allotment of seats.

MCC of DGHS will be conducting counselling for 50% institutional quota seats of central institutes (VMMC & Safdarjung Hospital and ABVIMS & RML Hospital and ESIC-Basaidarapur) affiliated to IP University.

Q.No. 41: Is it required to confirm domicile status before filling up choices?

Ans: Candidates are advised to confirm their institutional eligibility before registering on MCC website for 50% Institutional Quota seats of Central Universities/Institutes before opting for their seats.

Q. No. 42: Whether Up-gradation is allowed from 2nd round counseling of Deemed/ Central Universities/DNB to third round Round counseling of DGHS for Central / Deemed Universities/DNB?

Ans: Yes, Up-gradation is allowed. (refer to process of counselling)

Q. No. 43: Whether the Security Deposit which was submitted at the time of Registration will be refunded back in case the candidate is not allotted any seat during the rounds of online counseling conducted by MCC?

Ans: Yes, in case the candidate is not allotted any seat in such case the Security Deposit will be refunded back to the same account of the candidate from which payment had been made.

Q. No. 44: Whether there will be two separate counseling for All India Quota and 50% Institutional Quota on separate days and separate platform?

Ans: There is common counseling software for AIQ and Institutional Quota. Hence, the candidates of 50% Institutional Quota who are eligible for counseling should opt for the choices in order of preference between AIQ, 50% Institutional Quota. The computer will allot the seat in order of merit and choice from the choices filled by the candidate.

Q. No. 45: Who is Eligible for Stray Vacancy Round?

Ans: Fresh registration who did not register in round 1,2,3 and All registered candidates who were not allotted any seat in any of the previous rounds are eligible for stray vacancy round. However, Candidates are advised to check their eligibility conditions before applying.

Q. No. 46: Who are eligible for “Exit with Forfeiture” option?

Ans:

a) Candidate who has been allotted a seat in Round-2 and further Round but do not report at the college may Exit with Forfeiture. (i.e. The Security Deposit will not be refunded in such a case)

Please refer to Gazette Notification No. MCI-18(1)/2018-Med./100818 of Medical Council of India dated 5th April, 2018.

Q.No.47: Whether NRI category candidates are eligible for Paid Deemed University Seats as well?

Ans: Yes, the NRI category candidates are eligible for Paid seats of Deemed Universities as well. The seats will be allotted to candidates in order of merit, preference or choices filled by the candidate as per merit only.

Q. No. 48: What are the helpline numbers for PG Counselling & Finance related queries?

Ans: The following are numbers for PG Counselling & Finance related queries: 1800 1027637, 0120-4073500.

Q. No. 49: How much money will be deducted as Transaction fee/Service fee by the College in case of Up-gradation in the next round or after Resignation?

Ans: Candidates are advised to contact college authorities regarding Transaction fee/Service fees or other related fees before joining the college as MCC **would not be** responsible for any Refund related issues with the college.

Q. No. 50: I have not registered with the MCC during first, second and third round, now I want to register in the Stray Vacancy round during the ongoing counselling schedule, can I do fresh registration?

Ans: Yes fresh registration can be done during stray vacancy round with payment of fees.

REFUND RELATED INFORMATION

Important questions regarding Refund Issues:

Note: Neither the Financial Custodian nor Medical Counselling Committee shall be responsible for the delay in refunding security deposit due to candidate initiating chargeback claim and/or closing the bank/card account before the completion of Counselling.

Q. No.51: When and where this Security Deposit will be refunded?

Ans: Security amount will be refunded only after the completion of **all** rounds of Counseling. MCC will notify about the completion counselling on their portal "www.mcc.nic.in". The Financial Custodian will initiate the refund of security deposit within 15 days of such notification and complete within 30 days of such notification.

- a. The security amount will be refunded to the same account from where the security amount was initially deposited by the candidate. E.g. If the security amount was deposited through Card#1234XXXXXXX5678, then the refund will go to Card #1234XXXXXXX5678 only.
- b. If the security amount was deposited from account # 123456789012 of State Bank of India IFSC Code SBIN0003567 then the refund will go to account #123456789012 of State Bank of India IFSC Code SBIN0003567 only.
- c. **Hence, the candidate must keep their card/bank account ACTIVE till refund process is completed. If card/bank account is closed before the completion of refund, the bankers will not be able to complete the refund process. The bankers will take long time to identify & return the failed refunds to Financial Custodian and lot of legal formalities are to be complied for initiating refund to different bank account. Hence the refund to new bank account will take very long time. Neither Financial Custodian nor MCC will be responsible for such delay.**
- d. Kindly refer to bulletin chapters for fees details and terms & conditions of refunds.

Q.NO.52: If the security deposit is remitted through unrelated card/bank account can the candidate request for refund to different card/bank account?

Ans: NO. MCC will not entertain such requests. The security deposit will be refunded only to the account from where the security deposit was initially deposited. **The candidates are advised to not use unrelated card/bank accounts for remitting security deposit.**

Q. NO. 53: What happens if the candidate, by mistake, makes more than one payment for the same Roll# number?

Ans: Candidate can approach the Financial Custodian after 10 days of closing of Registration Window. The Financial custodian will refund the excess payment, if any, within 30 days of closing of Registration Window. The financial custodian will deduct 50% of the Regn Fees or Rs.500/ whichever is less from each excess receipt refund towards Admn. expenses

Q.NO.54: Do I have to request the Financial Custodian to refund the security amount? What Is the schedule for refund of security amount?

Ans: NO. Candidate need not approach the Financial Custodian for refund of security amount. The **Medical Counselling Committee will publish the list of candidates who are eligible for the refund** of security amount on their portal "www.mcc.nic.in" once all rounds of counseling are completed. The Financial

Custodian will initiate the refund of security amount within 15 working days and complete the refund of security deposit within 30 days of publishing the eligible list in the MCC Portal. Once the Financial Custodian completes the refund, MCC will publish the refund details along with refund date & transaction # on their portal "www.mcc.nic.in" within 30 days of publishing the eligible list in the MCC portal. The refund will be credited, depending upon the level of digitalization of candidate's bank, to the candidates account between 2 to 15 days from the date of refund by Financial Custodian.

Q.NO.55: Can candidate initiate refund proceedings through chargeback claim through the card Issuing bank?

Ans: NO. Candidates who have been allotted Roll # should not initiate charge back claim through the card issuing bank. If the charge back claim is initiated, the Financial Custodian / MCC will be restrained by the Payment Gateway Service Providers from initiating direct refund. The candidate has to approach only their card issuing banks for refunds if the chargeback claim is raised. For initiating manual refund by Financial Custodian, the candidate should withdraw the charge back claim and produce a no objection certificate from card issuing bank stating that the charge back claim is withdrawn & card issuing banker do not have any objection in Financial Custodian refunding the deposit. As this process takes lot of time, the refund will be inordinately delayed. **Neither Financial Custodian nor MCC will be responsible for such delay. Hence candidates are advised to not to initiate chargeback claim.**

Q.NO.56: Who is the Financial Custodian?

Ans: HLL Lifecare Ltd, a Govt. of India Undertaking under Ministry of Health and Family Welfare is the Financial Custodian. They will, on behalf of MCC, collect non- refundable Registration Fees and refundable security deposit from the candidates and refund the security deposit to the eligible candidates.

Q.No.57: How to contact the Financial Custodian?

Ans: For Refund Related Issues: "financemcc@lifecarehll.com"

1. **For all other issues:** "callcentremcc@lifecarehll.com" or 18001027637.
2. The Financial custodian will respond only to the mails through mail id registered with MCC.
3. **Direct queries to MCC will not be entertained.**
4. For refund related issues, Candidate can approach Financial Custodian only after 10 days of closing Counselling Window or 15 days of publication of "Refund Details" in MCC Portal.

Q. No.58: Will Medical Counselling Committee bear the bank charges incurred by the candidate while registering for counseling?

Ans: NO. Bank Charges if any, incurred by the candidate should be borne by the candidate only. However it is advised that the candidate should prefer to use the method wherein the bank transaction charges are minimal; like net banking.

Q. No. 59: Can candidate remit the Registration Fee and Security Deposit from NRI Account?

Ans: NO. MCC cannot, as per Reserve Bank of India (RBI) Rules, refund security deposit to NRI Account. If the candidate wants to use the funds available in his/ her NRI Account for registering for counseling, he /she has to first transfer funds from NRI Account to NRO Account and from NRO Account to MCC. The refund from MCC will be credited to NRO Account only.

Q. No.60: Will MCC pay interest on the refundable security deposit?

Ans: NO. MCC will not pay interest on the refundable security deposit.